

Privacy Policy – DutchFellas

1. Introduction

This Privacy Policy explains how DutchFellas collects, uses, and protects your personal data when you use our website and services.

By using our website or making a booking, you agree to this policy.

2. Company Information

DutchFellas

Málaga, Spain

Email: info@dutchfellas.com

Phone: +34 722 39 85 87

3. What Data We Collect

When you use our website or services, we may collect:

Personal information

- Full name
- Email address
- Phone number
- Address (for delivery services)
- Booking details

Identification

- ID / Passport (only when required for rental security)

Payment data

- Payment details processed securely via Stripe
- We do NOT store your card details

Technical data

- IP address
- Browser type
- Device information

- Cookies and usage data
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4. How We Use Your Data

We use your data to:

- Process bookings and payments
 - Deliver rental services or tours
 - Communicate about your reservation
 - Provide customer support
 - Improve our website and services
 - Prevent fraud and ensure security
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5. Payments

All online payments are processed via Stripe.

Stripe may collect and process your payment data according to their own privacy policy. DutchFellas does not store sensitive payment information such as credit card numbers.

6. Sharing of Data

We do NOT sell your personal data.

We only share data when necessary with:

- Payment providers (Stripe)
 - Legal authorities (if required by law)
 - Service providers (only if needed to deliver services)
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7. Data Retention

We keep your data only as long as necessary:

- Booking data: for administration and legal purposes
- Communication: for customer service
- Financial data: as required by tax regulations

8. Your Rights

Under GDPR, you have the right to:

- Access your data
- Correct your data
- Request deletion
- Restrict processing
- Object to data use

To request this, contact: info@dutchfellas.com

9. Cookies

Our website uses cookies to:

- Improve user experience
- Analyze website traffic
- Support booking functionality

You can disable cookies in your browser settings.

10. Data Security

We take appropriate measures to protect your data, including:

- Secure servers
 - Encrypted connections (SSL)
 - Trusted payment providers
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11. Third-Party Services

We may use third-party tools such as:

- Stripe (payments)
- Google Analytics (website analytics)
- Booking system (Bike Rental Manager)

These services may process data under their own policies.

12. Changes to This Policy

We may update this Privacy Policy at any time.
Changes will be published on this page.

13. Contact

If you have questions about this policy:

Email: info@dutchfellas.com

Phone: +34 722 39 85 87